

# Appendix II Telephone Survey

1. *Do you have children in local schools?*

RESPONSE	FREQUENCY	PERCENT
Yes	187	28.5
No	469	71.5
<b>Total</b>	<b>656</b>	<b>100.0</b>

2. *If yes, are they in:*

*Elementary*

RESPONSE	FREQUENCY	PERCENT
Yes	112	60.9
No	72	39.1
<b>Total</b>	<b>184</b>	<b>100.0</b>

*Middle School*

RESPONSE	FREQUENCY	PERCENT
Yes	54	29.3
No	130	70.7
<b>Total</b>	<b>184</b>	<b>100.0</b>

*High School*

RESPONSE	FREQUENCY	PERCENT
Yes	65	35.3
No	119	64.7
<b>Total</b>	<b>184</b>	<b>100.0</b>

3. *How often do you participate in activities at your child(ren)'s school(s)?*

*Elementary*

RESPONSE	FREQUENCY	PERCENT
Often	54	47.0
Sometimes	52	45.2
Never	9	7.8
<b>Total</b>	<b>115</b>	<b>100.0</b>

*Middle School*

RESPONSE	FREQUENCY	PERCENT
Often	12	23.5
Sometimes	29	56.9
Never	10	19.6
<b>Total</b>	<b>51</b>	<b>100.0</b>

*High School*

RESPONSE	FREQUENCY	PERCENT
Often	20	31.3
Sometimes	29	45.3
Never	15	23.4
<b>Total</b>	<b>64</b>	<b>100.0</b>

4. *Does your child(ren)'s school provide a safe environment for learning?*

*Elementary*

RESPONSE	FREQUENCY	PERCENT
Yes	107	93.0
No	7	6.1
Don't know	1	0.9
<b>Total</b>	<b>115</b>	<b>100.0</b>

*Middle School*

RESPONSE	FREQUENCY	PERCENT
Yes	45	88.2
No	6	11.8
<b>Total</b>	<b>51</b>	<b>100.0</b>

*High School*

RESPONSE	FREQUENCY	PERCENT
Yes	45	70.3
No	17	26.6
Don't know	2	3.1
<b>Total</b>	<b>64</b>	<b>100.0</b>

5. *How satisfied are you with the substance abuse prevention program at your child(ren)'s school?*

*Elementary*

RESPONSE	FREQUENCY	PERCENT
Very satisfied	46	40.0
Somewhat satisfied	30	26.1
Not at all satisfied	8	7.0
Don't know	31	27.0
<b>Total</b>	<b>115</b>	<b>100.0</b>

*Middle School*

RESPONSE	FREQUENCY	PERCENT
Very satisfied	17	33.3
Somewhat satisfied	21	41.2
Not at all satisfied	3	5.9
Don't know	10	19.6
<b>Total</b>	<b>51</b>	<b>100.0</b>

*High School*

RESPONSE	FREQUENCY	PERCENT
Very satisfied	19	29.7
Somewhat satisfied	22	34.4
Not at all satisfied	13	20.3
Don't know	10	15.6
<b>Total</b>	<b>64</b>	<b>100.0</b>

6. *How satisfied are you with your child(ren)'s education?*

*Elementary*

RESPONSE	FREQUENCY	PERCENT
Very satisfied	74	64.3
Somewhat satisfied	37	32.2
Not at all satisfied	4	3.5
<b>Total</b>	<b>115</b>	<b>100.0</b>

*Middle School*

RESPONSE	FREQUENCY	PERCENT
Very satisfied	24	47.1
Somewhat satisfied	25	49.0
Not at all satisfied	2	3.9
<b>Total</b>	<b>51</b>	<b>100.0</b>

*High School*

RESPONSE	FREQUENCY	PERCENT
Very satisfied	21	32.3
Somewhat satisfied	40	61.5
Not at all satisfied	4	6.2
<b>Total</b>	<b>65</b>	<b>100.0</b>

7. *Do(es) your child(ren) have enough activities after school and on weekends?*


RESPONSE	FREQUENCY	PERCENT
Yes	165	89.2
No	20	10.8
<b>Total</b>	<b>185</b>	<b>100.0</b>

8. *Do you use the library on a regular basis?*

RESPONSE	FREQUENCY	PERCENT
Yes	285	43.8
No	364	55.9
Don't know	2	0.3
<b>Total</b>	<b>651</b>	<b>100.0</b>

9. *Does at least one person in your household use computers?*

RESPONSE	FREQUENCY	PERCENT
Yes	514	78.2
No	143	21.8
<b>Total</b>	<b>657</b>	<b>100.0</b>

10.  *If yes, is the computer used at:*

RESPONSE	FREQUENCY	PERCENT
Home	426	82.9
Work	336	65.4
School	219	42.6
Library	106	20.6
Other	11	2.1


*Multiple response question with 514 respondents offering 1098 responses.*

11. *If you responded yes to question 9, are you using the Internet?*

RESPONSE	FREQUENCY	PERCENT
Yes	439	85.6
No	66	12.9
Don't know	8	1.6
<b>Total</b>	<b>513</b>	<b>100.0</b>

12. *How important do you think bilingual education is?*

RESPONSE	FREQUENCY	PERCENT
Very important	318	48.3
Somewhat important	180	27.4
Not at all important	120	18.2
Don't know	40	6.1
<b>Total</b>	<b>658</b>	<b>100.0</b>


13.  *Why do you feel this way?*

RESPONSE	FREQUENCY	PERCENT
Many Spanish-speaking people	153	24.5
Everyone should speak English	153	24.5
Important to speak more than one language	151	24.2
Increases understanding / communication	110	17.6
Increases career opportunities	35	5.6
Equal opportunity to learn	3	0.5
Other	18	2.9
Don't know	9	1.4

*Multiple response question with 625 respondents offering 632 responses.*


14. *Overall, how satisfied are you with our local system of education?*

RESPONSE	FREQUENCY	PERCENT
Very satisfied	135	20.5
Somewhat satisfied	251	38.1
Not at all satisfied	92	14.0
Don't know	180	27.4
<b>Total</b>	<b>658</b>	<b>100.0</b>

15.  *What are the most serious problems facing the local schools today?*

RESPONSE	FREQUENCY	PERCENT
Funding	217	33.1
Overcrowded classes	87	13.3
Violence / crime	63	9.6
Gangs	52	7.9
Low teacher pay	51	7.8
Quality of teachers	50	7.6
Drugs	49	7.5
Lack of parental involvement	27	4.1
Poor quality education	26	4.0
Discipline	22	3.4
Administrative problems	17	2.6
Curriculum	15	2.3
Bilingual education	15	2.3
Insufficient staff	12	1.8
Poor facilities	8	1.2
Lack of respect	8	1.2
Not enough art / music education	7	1.1
Lack of student participation	5	0.8
Truancy / lack of supervision	5	0.8
Academic standards	4	0.6
Racial tension / racism	3	0.5
Don't know	125	19.1
Other	46	7.0

*Multiple response question with 655 respondents offering 914 responses.*

16.  *What are the best things happening in the local schools today?*

RESPONSE	FREQUENCY	PERCENT
Technology	70	10.8
Good teachers	67	10.3
Class size reduction	45	6.9
Innovative programs	42	6.5
More parent / community involvement	37	5.7
More general awareness / communication	37	5.7
Art / Music programs	31	4.8
Curricula	29	4.5
Better teaching methods	25	3.8
Extra curricular activities	24	3.7
Improved education	21	3.2
Bilingual education	16	2.5
Alternative schools (private / charter / etc.)	16	2.5
The students	8	1.2
Multicultural activities / diversity	6	0.9
Building new schools / improving facilities	6	0.9
Sports	4	0.6
Don't know	250	38.5
Other	32	4.9

*Multiple response question with 650 respondents offering 766 responses.*

17. *How safe would you say you feel in your neighborhood?*

RESPONSE	FREQUENCY	PERCENT
Very safe	473	72.0
Somewhat safe	167	25.4
Not at all safe	17	2.6
<b>Total</b>	<b>657</b>	<b>100.0</b>

18. *Do you feel children have a safe place to play in your neighborhood?*

RESPONSE	FREQUENCY	PERCENT
Yes	449	68.3
No	154	23.4
Don't know	54	8.2
<b>Total</b>	<b>657</b>	<b>100.0</b>

19. *How concerned are you about crime in Santa Cruz County?*

RESPONSE	FREQUENCY	PERCENT
Very concerned	252	38.3
Somewhat concerned	291	44.2
Not at all concerned	107	16.3
Don't know	8	1.2
<b>Total</b>	<b>658</b>	<b>100.0</b>

20. *How effective do you think law enforcement is in our community?*


RESPONSE	FREQUENCY	PERCENT
Very effective	269	40.9
Somewhat effective	286	43.5
Not at all effective	40	6.1
Don't know	63	9.6
<b>Total</b>	<b>658</b>	<b>100.0</b>

21. *How concerned are you about family violence? (includes domestic violence, child abuse, and senior abuse)*

RESPONSE	FREQUENCY	PERCENT
Very concerned	408	62.0
Somewhat concerned	177	26.9
Not at all concerned	59	9.0
Don't know	14	2.1
<b>Total</b>	<b>658</b>	<b>100.0</b>

22. *Do you feel you are better off this year than last year? (economically)*

RESPONSE	FREQUENCY	PERCENT
Yes	351	53.8
No	278	42.6
Don't know	24	3.7
<b>Total</b>	<b>653</b>	<b>100.0</b>


23.  *If no, why do you feel this way?*

RESPONSE	FREQUENCY	PERCENT
Cost of living increased	118	42.8
On a fixed income	95	34.4
Less income	39	14.1
Unemployed	20	7.2
The same / we are doing OK	15	5.4
Additional expenses / debt	5	1.8
Wages stagnate	4	1.4
Situation limits on numbers of hours worked	2	0.7
Less Income	1	0.4
Family change (divorce, etc.)	1	0.4
Don't know	2	0.7
Other	16	5.8

*Multiple response question with 276 respondents offering 318 responses.*

24. *Do you feel you have opportunities to work in this area?*

RESPONSE	FREQUENCY	PERCENT
Yes	400	61.3
No	227	34.8
Don't know	26	4.0
<b>Total</b>	<b>653</b>	<b>100.0</b>

25.  *If no, why do you feel this way?*

RESPONSE	FREQUENCY	PERCENT
Low-paying jobs	87	39.4
Not enough jobs	77	34.8
Disabled / retired	44	19.9
Cost of living increased	11	5.0
Retired / age	8	3.6
Not well enough educated / need training / skills	5	2.3
Childcare too expensive so stay home	3	1.4
You have to speak English	3	1.4
Too much temporary work	1	0.5
Don't know	2	0.9
Other	11	5.0


*Multiple response question with 221 respondents offering 252 responses.*

26. *Does one-half (50%) of your total household take home pay (income after taxes) go to rent/housing costs?*

RESPONSE	FREQUENCY	PERCENT
Yes	328	49.9
No	309	47.0
Don't know	20	3.0
<b>Total</b>	<b>657</b>	<b>100.0</b>

27. *If yes, does three-fourths (75%) of your total household take home pay (income after taxes) go to rent/housing cost?*

RESPONSE	FREQUENCY	PERCENT
Yes	111	34.8
No	178	55.8
Don't know	30	9.4
<b>Total</b>	<b>319</b>	<b>100.0</b>


27a.  *If you responded “yes” to question 26, has the cost of housing caused you to:*

RESPONSE	FREQUENCY	PERCENT
Share housing with other families	80	51.3
Live temporarily with family / friends	73	46.8
Move when you didn't want to	49	31.4
Live in an overcrowded unit	33	21.2
Live in a housing unit without adequate plumbing, heat, or electricity	6	3.8
Expensive to live here	2	1.3
Had to seek financial assistance	2	1.3
Other	4	2.6

*Multiple response question with 156 respondents offering 249 responses.*

28. *In any given month, do you find yourself having to go without basic needs such as childcare, healthcare, food or clothing?*

RESPONSE	FREQUENCY	PERCENT
Yes	85	13.0
No	569	87.0
<b>Total</b>	<b>654</b>	<b>100.0</b>


28a.  *If yes, what do you go without?*

RESPONSE	FREQUENCY	PERCENT
Food / limits food choices	47	56.6
Healthcare (including dental)	34	41.0
Childcare	16	19.3
Clothing	15	18.1
Rent / housing	2	2.4
Entertainment	2	2.4
Automobile	1	1.2
Other	4	4.8

*Multiple response question with 83 respondents offering 121 responses.*

29. *Have you needed health care (including alternative health care) in the past year and been unable to receive it?*

RESPONSE	FREQUENCY	PERCENT
Yes	113	17.2
No	545	82.8
<b>Total</b>	<b>658</b>	<b>100.0</b>

30.  *If yes, why couldn't you receive it?*

RESPONSE	FREQUENCY	PERCENT
Couldn't afford it	44	43.1
No insurance	34	33.3
Insurance wouldn't cover it	32	31.4
Medical (problems)	6	5.9

*Multiple response question with 102 respondents offering 116 responses.*

31. *Do you have health insurance?*

RESPONSE	FREQUENCY	PERCENT
Yes	542	83.1
No	110	16.9
<b>Total</b>	<b>652</b>	<b>100.0</b>

32. *If yes, does your health insurance cover:*

*Medical care (office visits)*

RESPONSE	FREQUENCY	PERCENT
Yes	524	96.7
No	14	2.6
Don't know	4	0.7
<b>Total</b>	<b>542</b>	<b>100.0</b>

*Prescriptions*

RESPONSE	FREQUENCY	PERCENT
Yes	494	91.5
No	36	6.7
Don't know	10	1.9
<b>Total</b>	<b>540</b>	<b>100.0</b>

*Substance abuse(drug and alcohol abuse)*

RESPONSE	FREQUENCY	PERCENT
Yes	280	52.1
No	35	6.5
Don't know	222	41.3
<b>Total</b>	<b>537</b>	<b>100.0</b>

32. *If yes, does your health insurance cover:*

*Your dependents*

RESPONSE	FREQUENCY	PERCENT
Yes	354	68.6
No	102	19.8
Don't know	60	11.6
<b>Total</b>	<b>516</b>	<b>100.0</b>

32a. *Do you also have additional health insurance coverage for:*

*Long-term care (nursing home)*


RESPONSE	FREQUENCY	PERCENT
Yes	114	19.4
No	365	62.0
Don't know	110	18.7
<b>Total</b>	<b>589</b>	<b>100.0</b>

*Dental care*

RESPONSE	FREQUENCY	PERCENT
Yes	318	53.6
No	264	44.5
Don't know	11	1.9
<b>Total</b>	<b>593</b>	<b>100.0</b>

33. *Do you have a regular source of health care?*

RESPONSE	FREQUENCY	PERCENT
Yes	571	87.0
No	85	13.0
<b>Total</b>	<b>656</b>	<b>100.0</b>

34.  *If yes, where do you go?*

RESPONSE	FREQUENCY	PERCENT
Private doctor	333	58.5
Medical clinics	194	34.1
Community clinic	38	6.7
Urgent care clinics	37	6.5
HMO	9	1.6
Emergency room	6	1.1
Alternative care practices	2	0.4
Other	5	0.9

*Multiple response question with 569 respondents offering 624 responses.*

35. *Do you have a regular source of dental care?*

RESPONSE	FREQUENCY	PERCENT
Yes	497	75.6
No	160	24.4
<b>Total</b>	<b>657</b>	<b>100.0</b>

36. *Would you say that in general, your physical health (including physical illness and injury) is:*

RESPONSE	FREQUENCY	PERCENT
Excellent	163	24.8
Very good	255	38.8
Good	163	24.8
Fair	68	10.3
Poor	9	1.4
<b>Total</b>	<b>658</b>	<b>100.0</b>

37. *Would you say that in general, your mental health (which includes stress, depression and problems with emotions) is:*

RESPONSE	FREQUENCY	PERCENT
Excellent	205	31.2
Very good	259	39.4
Good	136	20.7
Fair	50	7.6
Poor	8	1.2
<b>Total</b>	<b>658</b>	<b>100.0</b>

38. *How many days a week do you engage in physical activity (such as brisk walking or gardening) for a combined total of 30 minutes or more?*

RESPONSE	FREQUENCY	PERCENT
None	85	12.9
1 - 2 days	133	20.2
3 - 4 days	226	34.3
5 or more days	214	32.5
<b>Total</b>	<b>658</b>	<b>100.0</b>

39. *How often do you use tobacco?*

RESPONSE	FREQUENCY	PERCENT
Never	525	79.9
Sometimes	78	11.9
Always	54	8.2
<b>Total</b>	<b>657</b>	<b>100.0</b>

40. *How many times a week do you drink more than 2 alcoholic drinks in one sitting?*


RESPONSE	FREQUENCY	PERCENT
Never	429	65.4
1	109	16.6
2	69	10.5
3	25	3.8
4	9	1.4
5	6	0.9
6	1	0.2
7	8	1.2
<b>Total</b>	<b>656</b>	<b>100.0</b>

41. *How acceptable do you find the use of marijuana for recreational or non-medical use?*

RESPONSE	FREQUENCY	PERCENT
Acceptable	156	23.7
Somewhat acceptable	163	24.8
Not at all acceptable	319	48.6
Don't know	19	2.9
<b>Total</b>	<b>657</b>	<b>100.0</b>

42. *How acceptable do you think our community finds the use of marijuana for recreational or non-medicinal use?*

RESPONSE	FREQUENCY	PERCENT
Acceptable	279	42.5
Somewhat acceptable	239	36.4
Not at all acceptable	84	12.8
Don't know	55	8.4
<b>Total</b>	<b>657</b>	<b>100.0</b>

43.  *Why do you think our community feels this way?*

RESPONSE	FREQUENCY	PERCENT
Liberal / tolerant	228	36.8
Many people use it	138	22.3
Not acceptable	55	8.9
O.K. for medical use	51	8.2
Harmless / similar to alcohol	47	7.6
Hippies	42	6.8
Acceptable	39	6.3
College students / reputation of UCSC	28	4.5
People should have choice	19	3.1
Should be legal	16	2.6
Illegal / bad for health	16	2.6
Should not be legal	11	1.8
Addicted to it	7	1.1
The young people use it	4	0.6
Misinformation about bad effects / conservative thinking	3	0.5
Available / accessible / grown here	2	0.3
Law enforcement ignores the issue	1	0.2
Don't know	21	3.4
Other	21	3.4

*Multiple response question with 619 respondents offering 749 responses.*

44. *How often do you or your family members use neighborhood parks*

RESPONSE	FREQUENCY	PERCENT
Frequently	214	32.5
Sometimes	282	42.9
Never	162	24.6
<b>Total</b>	<b>658</b>	<b>100.0</b>

45. *How are we doing as a County to address drinking water quality?*


RESPONSE	FREQUENCY	PERCENT
Getting better	81	13.9
Getting worse	109	18.7
Staying the same	394	67.5
<b>Total</b>	<b>584</b>	<b>100.0</b>

46. *How are we doing as a County to preserve open space?*


RESPONSE	FREQUENCY	PERCENT
Getting better	174	27.8
Getting worse	206	32.8
Staying the same	247	39.4
<b>Total</b>	<b>627</b>	<b>100.0</b>

47. *How often do you use transportation other than your own car (rideshare, bus, bicycle, etc.)?*

RESPONSE	FREQUENCY	PERCENT
Frequently	140	21.3
Sometimes	165	25.2
Never	351	53.5
<b>Total</b>	<b>656</b>	<b>100.0</b>

47a.  *What would encourage you to use alternative forms of transportation?*

RESPONSE	FREQUENCY	PERCENT
Nothing / wouldn't use it / not now / have children	257	45.4
Already use it	72	12.7
More frequent bus schedule / convenience	52	9.2
If car broke down	25	4.4
Easier access	16	2.8
Light rail / train	13	2.3
More / safer / better bike paths	13	2.3
Free transit	13	2.3
Rapid transit	12	2.1
Expense of gasoline	12	2.1
Public transportation in certain areas	8	1.4
Occasionally use it	8	1.4
Knowing it was good for the environment	5	0.9
Different work schedule / commuting over the hill	4	0.7
More bus stops	4	0.7
Good urban transportation	4	0.7
Don't know	21	3.7
Other	27	4.8
<b>Total</b>	<b>566</b>	<b>100.0</b>


48.  *What one thing concerns you the most about the natural environment?*

RESPONSE	FREQUENCY	PERCENT
Pollution	179	27.8
Traffic / too many cars	97	15.0
Water pollution (ocean/river/bay)	85	13.2
Water quality	78	12.1
Overpopulation	75	11.6
No preservation of natural environment / wildlife	68	10.5
Development of open space / agricultural land	65	10.1
Air pollution (primary car emissions)	63	9.8
Cutting down trees / commercial logging	36	5.6
Pesticides / herbicides	34	5.3
Litter	21	3.3
Nothing, doing a good job now	16	2.5
Water availability / salt water intrusion	13	2.0
Over consumption of resources / destroying the earth	9	1.4
Lack of recycling	5	0.8
Global warming	2	0.3
Noise pollution	1	0.2
Local government is unconcerned	1	0.2
Not enough regulations	1	0.2
Don't know	5	0.8
Other	10	1.6

*Multiple response question with 645 respondents offering 864 responses.*

49. *Do you regularly do volunteer work in the community?*

RESPONSE	FREQUENCY	PERCENT
Yes	261	39.8
No	395	60.2
<b>Total</b>	<b>656</b>	<b>100.0</b>

50.  *If yes, where do you volunteer?*

RESPONSE	FREQUENCY	PERCENT
School	101	38.7
Church	54	20.7
Youth organizations	31	11.9
Health organizations	28	10.7
Service organizations	27	10.3
Senior organizations	25	9.6
Arts / Culture organizations	24	9.2
Environmental organization/ activities	22	8.4
Political organizations	12	4.6
Alcohol / drug / counseling groups	8	3.1
Library	3	1.1
Other	8	3.1

*Multiple response question with 261 respondents offering 343 responses.*

51. *Do you regularly contribute money to charitable organizations?*

RESPONSE	FREQUENCY	PERCENT
Yes	412	62.8
No	244	37.2
<b>Total</b>	<b>656</b>	<b>100.0</b>

52. *If yes, will you give:*


RESPONSE	FREQUENCY	PERCENT
Less than last year	32	7.8
More than last year	93	22.6
About the same as last year	280	68.0
Don't know	7	1.7
<b>Total</b>	<b>412</b>	<b>100.0</b>

53. *Do you think racism is a problem locally?*

RESPONSE	FREQUENCY	PERCENT
Yes	351	53.4
No	235	35.8
Don't know	71	10.8
<b>Total</b>	<b>657</b>	<b>100.0</b>

54. *Have you felt discriminated against in Santa Cruz County in the last three years?*

RESPONSE	FREQUENCY	PERCENT
Yes	133	20.4
No	519	79.6
<b>Total</b>	<b>652</b>	<b>100.0</b>

55.  *If yes, for what reason?*

RESPONSE	FREQUENCY	PERCENT
Ethnicity / race	57	42.9
Gender	30	22.6
Language	25	18.8
Appearance	22	16.5
White race / Non-Hispanic	14	10.5
Age	10	7.5
Socioeconomic status	7	5.3
Sexual Preferences	7	5.3
Religion	3	2.3
Other	13	9.8

*Multiple response question with 133 respondents offering 188 responses.*

56. *How prepared are you for a natural disaster?*

RESPONSE	FREQUENCY	PERCENT
Very prepared	113	17.2
Somewhat prepared	357	54.3
Not at all prepared	184	28.0
Don't know	4	0.6
<b>Total</b>	<b>658</b>	<b>100.0</b>

57. *Do you vote in every election?*

RESPONSE	FREQUENCY	PERCENT
Yes	413	62.8
No	245	37.2
<b>Total</b>	<b>658</b>	<b>100.0</b>

58. *If no, why don't you vote?*


RESPONSE	FREQUENCY	PERCENT
Not a citizen	55	22.9
Not registered / not registered locally	53	22.1
Not informed about issues	30	12.5
No time	29	12.1
Apathy / lack of interest / laziness	19	7.9
Voting has no effect	14	5.8
Don't want to vote	11	4.6
Forget	11	4.6
Vote major elections / important issues only	8	3.3
Poor quality of candidates / parties	3	1.3
Other	7	2.9
<b>Total</b>	<b>240</b>	<b>100.0</b>

59. *In your opinion, how important is voting?*

RESPONSE	FREQUENCY	PERCENT
Very important	520	79.8
Somewhat important	85	13.0
Not at all important	29	4.4
Don't know	18	2.8
<b>Total</b>	<b>652</b>	<b>100.0</b>


60. *Have you been without a home in Santa Cruz County during the past year? (homeless, in a shelter, on the street, or living in your vehicle)*

RESPONSE	FREQUENCY	PERCENT
Yes	12	1.8
No	644	98.2
<b>Total</b>	<b>656</b>	<b>100.0</b>

61.  *If yes, why did you become homeless?*


RESPONSE	FREQUENCY	PERCENT
No money	6	50.0
Unemployed / lost job	5	41.7
Evicted / lost home	3	25.0
Ran away	1	8.3
Drug / alcohol problem	1	8.3

*Multiple response question with 12 respondents offering 16 responses.*

62.  *If you responded yes to question 60, has the lack of housing caused you / your family to:*


RESPONSE	FREQUENCY	PERCENT
Develop emotional / stress-related problems	7	77.8
Develop health problems	5	55.6
Lose a job	2	22.2
Miss school	2	22.2

*Multiple response question with 9 respondents offering 16 responses.*

63.  *Generally speaking, what one thing contributes to your quality of life in Santa Cruz County?*

RESPONSE	FREQUENCY	PERCENT
Scenery / geography / climate	429	65.7
Family / friends / friendly people	168	25.7
Community / low population / slow pace	58	8.9
Quiet / peaceful	49	7.5
Diversity of people	41	6.3
Outdoor recreation	37	5.7
Cultural activities / entertainment	29	4.4
Clean air	28	4.3
Church	23	3.5
Job / economic opportunity	22	3.4
Social climate	21	3.2
Many different things	8	1.2
Close to everything	7	1.1
Its safe here	2	0.3
Other	15	2.3

*Multiple response question with 653 respondents offering 937 responses.*

64.  *What one thing do you think takes away from your quality of life?*

RESPONSE	FREQUENCY	PERCENT
Traffic	196	30.4
Cost of living / housing	146	22.7
Overcrowding	100	15.5
Low wage / poor economic opportunities	65	10.1
Road conditions	44	6.8
Gangs / crime	31	4.8
Government (city / council)	24	3.7
Tourists	21	3.3
Development / environmental abuse	21	3.3
Politics / too liberal	16	2.5
Nothing takes away from quality of life	16	2.5
Homeless	15	2.3
Unplanned growth	15	2.3
Racial / class segregation	10	1.6
Lack of safety / violence	10	1.6
Not enough shopping / too few services	9	1.4
Disregard of the natural environment	6	0.9
Quality of educational system	4	0.6
Nothing for youth to do	4	0.6
Drug and alcohol use	4	0.6
Lack of culture	3	0.5
Lack of diversity	3	0.5
Don't know	31	4.8
Other	43	6.7

*Multiple response question with 644 respondents offering 837 responses.*

65. *Now thinking about all the issues we've talked about, if you could make one major change locally, what would it be?*

RESPONSE	FREQUENCY	PERCENT
Affordable housing	168	25.8
Traffic	139	21.3
Stop growth / slow growth	68	10.4
Improve highways 1 & 17	62	9.5
Improve schools	45	6.9
Higher wages / lower cost of living	45	6.9
Jobs / job training	43	6.6
No violence / drugs / gangs	31	4.8
Any homeless issue	28	4.3
Improve local government / government officials	20	3.1
Crime	19	2.9
More recreational facilities	19	2.9
Better planned development	15	2.3
Clean up pollution, land and water	15	2.3
Eliminate chain businesses / support small business	14	2.1
Alternative transportation	14	2.1
Eliminate racism / discrimination	11	1.7
Tolerance / equality	9	1.4
More bike / pedestrian friendly	8	1.2
Immigration laws	2	0.3
Don't know	28	4.3
Other	82	12.6

*Multiple response question with 652 respondents offering 885 responses.*

66. *Are you a parent of a child(ren) under the age of 14?*

RESPONSE	FREQUENCY	PERCENT
Yes	198	33.3
No	397	66.7
<b>Total</b>	<b>595</b>	<b>100.0</b>

67. *If yes, does someone care for your children in order for you to work, go to school or be in a training?*

RESPONSE	FREQUENCY	PERCENT
Yes	103	52.0
No	95	48.0
<b>Total</b>	<b>198</b>	<b>100.0</b>

68. *If yes, how satisfied are you with this arrangement?*

RESPONSE	FREQUENCY	PERCENT
Very satisfied	80	76.2
Somewhat satisfied	21	20.0
Not at all satisfied	4	3.8
<b>Total</b>	<b>105</b>	<b>100.0</b>

69. *Which of the following age groups are you in?*

RESPONSE	FREQUENCY	PERCENT
18 years or less	18	2.7
19 or 24 years	74	11.3
25 to 34 years	137	20.9
35 to 44 years	141	21.5
45 to 54 years	135	20.6
55 to 64 years	57	8.7
65 to 74 years	46	7.0
75 to 84 years	31	4.7
85 years and over	17	2.6
<b>Total</b>	<b>656</b>	<b>100.0</b>

70. *Which of the following best describes your ethnic group?*

RESPONSE	FREQUENCY	PERCENT
Caucasian	445	68.0
Latino	142	21.7
Asian	23	3.5
Bi-racial	15	2.3
African American	8	1.2
Native American	7	1.1
Filipino	2	0.3
Other	12	1.8
<b>Total</b>	<b>654</b>	<b>100.0</b>

71. *Which income range best describes your household income?*

RESPONSE	FREQUENCY	PERCENT
Less than \$15,000 per year	108	17.3
\$15,000 - \$24,999 per year	79	12.6
\$25,000 - \$34,999 per year	90	14.4
\$35,000 - \$44,999 per year	76	12.1
\$45,000 - \$64,999 per year	105	16.8
\$65,000 - \$80,000 per year	57	9.1
Over \$80,000 per year	111	17.7
<b>Total</b>	<b>626</b>	<b>100.0</b>

72. *What is the highest level of education you have completed?*

RESPONSE	FREQUENCY	PERCENT
Less than 9th grade	36	5.5
9th grade to 12th grade (no diploma)	25	3.8
High school diploma	122	18.8
Some college, no degree	190	29.2
AA degree	49	7.5
BA / BS degree	131	20.2
Graduate or professional degree	97	14.9
<b>Total</b>	<b>650</b>	<b>100.0</b>

73. *Do you own or rent your home?*

RESPONSE	FREQUENCY	PERCENT
Own	355	54.8
Rent	293	45.2
<b>Total</b>	<b>648</b>	<b>100.0</b>

74. *What is your employment status?*

RESPONSE	FREQUENCY	PERCENT
Employed full-time	275	42.3
Employed part -time	98	15.1
Retired	97	14.9
Self-employed	59	9.1
Student	48	7.4
Homemaker	43	6.6
Unemployed	30	4.6
<b>Total</b>	<b>650</b>	<b>100.0</b>

75. *Where do you work?*

RESPONSE	FREQUENCY	PERCENT
Santa Cruz County	300	61.6
Santa Clara County	80	16.4
At home	60	12.3
Monterey County	25	5.1
Other	22	4.5
<b>Total</b>	<b>487</b>	<b>100.0</b>

76. *Which of the following areas do you live closest to?*

RESPONSE	FREQUENCY	PERCENT
City of Santa Cruz	207	31.6
City of Watsonville	107	16.3
Aptos	67	10.2
Scotts Valley	58	8.8
San Lorenzo Valley	55	8.4
Capitola	50	7.6
Soquel	44	6.7
Live Oak	36	5.5
Davenport / Bonny Doon	9	1.4
Freedom	7	1.1
Pajaro	7	1.1
Corralitos	5	0.8
La Selva	2	0.3
Other	2	0.3
<b>Total</b>	<b>656</b>	<b>100.0</b>

*Gender:*

RESPONSE	FREQUENCY	PERCENT
Male	271	41.3
Female	385	58.7
<b>Total</b>	<b>656</b>	<b>100.0</b>

*Language:*

RESPONSE	FREQUENCY	PERCENT
English	592	90.5
Spanish	62	9.5
<b>Total</b>	<b>654</b>	<b>100.0</b>

## Appendix III

# Resources: Other Reports of Interest

### *Update on the CalWorks Program*

Human Resources Agency  
831-454-4045

### *Success By 6<sup>®</sup> Strategic Plan*

The United Way of Santa Cruz County  
831-479-5466

### *Santa Cruz County Master Plan for Child Care and School Age Recreation Programs*

County Office of Education  
831-479-5320

### *Investing in Children and Families: What Works! Telling the Stories*

The United Way of Santa Cruz County  
831-479-5466

### *Juvenile Hall Needs Assessment*

Santa Cruz County Probation Department  
831-454-3833

### *Santa Cruz County Homeless 2000 Census and Needs Assessment, Comprehensive Report*

The United Way of Santa Cruz County  
831-479-5466

# **Appendix IV**

## **Community Report Card**